

IT Leadership Vacancy	
Job Title:	Head of IT
Team	IT Department
Reporting Structure	Managing Director
About the Client	<p>Our client is one of the distinguished Value Added Services Providers around East Africa. As a pioneer in Communications and Information Technology, the organization is akin to a mobile and an online Financial Services Hub in Uganda. The organization provides custom tailored plug and play software solutions to address specific business needs, payment gateways to leading banks in the region, as well as collection platforms to the larger utility service providers and both individual and corporate mobile and online wallets.</p> <p>The organization strives to enable individuals and business enterprises to securely and efficiently transact large volumes of payments on a single platform under one umbrella securely.</p>
Purpose of Position	To ensure the smooth running of the department, and to communicate any relevant information relating to this, to all staff. To ensure the ongoing availability and development of the IT systems and infrastructure so that colleagues can use systems and processes to provide a high-quality service to our clients. Meet agreed upon deadlines for all projects.
Key Tasks	<p>Managing and Leading Team</p> <ul style="list-style-type: none"> • Work as the Team Lead <ul style="list-style-type: none"> ○ Lead in software architecture and design ○ Lead the software development team, software quality analysis including actual software development ○ Lead the systems security by ensuring that systems and applications are kept secure (Ensure security of data, network access and backup systems) ○ Lead project manager for IT projects ○ Lead in product development • Manage IT staff by recruiting, training and coaching employees, communicating job expectations and evaluation and appraising their performance. Develop and use KPI's for all your staff • Communicate business needs to the IT team and the reverse <p>Processes</p> <ul style="list-style-type: none"> • Plan, organize, control and evaluate IT and electronic data operations • Design, develop, implement and coordinate systems, policies and procedures • Identify problematic areas and implement strategic solutions in time • Audit systems and assess their outcomes • Ensuring that the company's technological needs are met both in the short and long term • Research on new technologies and software that may be needed in the company • Ensuring systems uptime - Work with the systems admin

	<p>Budget</p> <ul style="list-style-type: none"> • Manage IT budget • Handle annual budget and ensure cost effectiveness • Ensuring deadlines are met within timeline and within proposed budget <p>Customer and Engagement and support</p> <ul style="list-style-type: none"> • Evaluate client needs and recommend software solutions • Act in alignment with user needs and system functionality to contribute to organizational policy • Identify Customer needs <p>Vendor Management</p> <ul style="list-style-type: none"> • Establish business goals • Select the right vendors – ensuring MOU’s are being followed • Manage suppliers on a daily basis • Develop relationships through effective communication, honesty and integrity <p>Other duties as assigned</p>
<p>Skills and Experience</p>	<ul style="list-style-type: none"> • Proven working experience as an IT manager or relevant experience • Excellent knowledge of technical management, information analysis and of computer hardware/ software systems • Expertise in data centre management and data governance • Hands-on experience with computer networks, network administration and network installation • Ability to manage personnel • Previous experience of the management of finance and budgeting in relation to IT purchases, projects and plans • BS in Computer Science, MIS or similar field
<p>Working Environment</p>	<ul style="list-style-type: none"> • Position is office based in Uganda with some level of travel required • Agile and Fun working environment • Team Work • Regular Team Building
<p>The Ideal Candidate</p>	<p>Candidate must have good knowledge in:</p> <ul style="list-style-type: none"> • Disaster recovery planning and execution • Project management; Accountability, setup, execution, reporting • Good leadership skills • Highly innovative, technical and hands-on experience
<p>How to apply</p>	<p>An up to date CV and application letter should be submitted to the email below; saudah.sanyu@gmail.com</p>